



## SERVICE ORDER Ensemble Video Hosted Service

**Customer:**

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\_\_\_\_\_  
\_\_\_\_\_

**Vendor:**

MediaPOINTE  
667 Rancho Conejo Blvd.  
Newbury Park, CA 91320  
(805) 3480-3700

Part #: \_\_\_\_\_

**Service Description:** The “Ensemble Video Hosted Service” provides Customer with Internet rich media hosting and use of Ensemble Video software for a month or a year based on the prepayment option selected:

Maximum Storage (Gigabytes)	Monthly Price		Annual Price	
	Price	Part #	Price	Part #
200	\$400	21600104-MH200	\$4,000	21600104-AH200
500	\$750	21600104-MH500	\$7,500	21600104-AH500
1,000	\$1,000	21600104-MH1000	\$10,000	21600104-AH1000

- Once the 1,000 GB Maximum Storage level is reached, payment for additional service/storage will be increments at 1,000 GB level.
- Payments are due prior to the month of service for Monthly payments, or prior to the year of service for Annual payments.
- Costs for upgrading to a new Maximum Storage level will be prorated across the current month for those paying Monthly Price, or across the current year for those paying the Annual Price.
- Customer can have unlimited Ensemble Video department media libraries, unlimited content administrator accounts, and publish to an unlimited number of Web sites. Customer will get an Organization Administrator account for managing departments and content administrator accounts within their own Ensemble Video Organization.
- Symphony Video, Inc. reserves the right to add additional usage fees if viewing patterns are not consistent with “Education and Community” usage.
- Symphony Video will provide reports or online utilities so that Customer can monitor usage.



- Batch import or export of media content using Customer portable media is available for a fee.
- All uploaded content and entered catalog information will be owned by Customer.
- Symphony Video, Inc. will provide advanced notice for any scheduled downtime.
- If Monthly or Annual prepayment fees for access/storage are not paid, Symphony Video will disable Customer access and all Customer stored media will be erased after 30 days.

**Customer Service Order Approval:**

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(Signature)

Print Name:

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Title:

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Date:

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